

Behavioral Health Challenges in the Workplace

The Role of Human Resources and Security

Medical College of Wisconsin | The Alumni Center Floor – M1060

(8401 Watertown Plank Road, Milwaukee, WI 53226)

Tuesday, May 8, 2018

Registration-7:30am | Program-8:00am to 3:00pm | Networking Reception to follow

Cost to Attend:

\$85 for Members of MM SHRM or ASIS

\$110 for Non-Members

Seminar Prepared by:



Registration / Networking / Continental Breakfast

Welcome and Introductions

State of Behavioral Health

Presented by: Dr. Jon Lehrmann

This session will review the state of behavioral health in the community and discuss recent trends including barriers and challenges such as how the stigma of affliction and diminishing resources impact how the issues are addressed. Attendees will learn how these factors can impact their workplace.

An Overview of Behavioral Health Diagnosis

Presented by: Dr. Eileen Abrams, NAMI

In this session attendees will hear about various diagnoses that are prevalent in the community and within the workplace. It will also address impact of unconscious bias and how it impacts how individuals with various behavioral disorders are perceived and treated and how this may contribute to how effectively their employers interact with them.

Dealing with Individuals Suffering from Behavioral Health Issues

Presented by: Officer Chad Stiles, NAMI

This session will serve as a classic training session related to how people suffering from various behavioral health diagnoses can best be approached and methods of effective communication, especially during tense situations. The importance of active listening will be highlighted.

The Role of Law Enforcement

Presented by: Erik Gulbrandson, Detective, Milwaukee Police Department and Heather Kersten, Psychologist, Milwaukee Police Department

This session will feature two presenters who will offer how their experiences may benefit your understanding of what to expect when the police are engaged into a situation involving behavioral health challenges. Gulbrandson, a veteran officer, homicide detective and crisis negotiator, will discuss the "how and why" of the procedures taken by first responding officers and negotiators. Kersten, a psychology practitioner specializing in law enforcement, will share her clinical perspectives on how to recognize, approach and manage behavioral health situations as well as the toll these issues take upon the victims, coworkers, and responding officers.

Navigating FMLA, ADA and Mental Health Issues

Presented by: Kirk Pelikan, Michael Best & Friedrich LLP

Leave requests (and claims) based upon mental health conditions are on the rise. Employers responding to such requests need to be carefully positioned to ensure compliance with the laws. This session will examine several case studies of claims handled well and claims handled poorly so that you can be adequately prepared the next time one of these requests threatens to raise your own stress level.

Wrap-up/Door Prize complements of Mo's Irish Pub

Join us for a Networking Reception @ Mo's Irish Pub—10842 W. Bluemound Road

Attendees are invited to continue the conversation at Mo's for a networking reception. Two drink tickets (good for beer and wine) and appetizers are included in the registration fee. Please be sure to indicate your interest on the registration form. We cannot guarantee food and beverage for those that did NOT pre-register.

To Register - go to: www.mmshrm.org



Metro Milwaukee SHRM is recognized by SHRM to offer Professional Development Credits (PDCs) for the SHRM-CP or SHRM-SCP. This program has been approved for 5.5 hours of credit.